

March 20, 2017

Statement of Volatility for the Keithley Model 2231A (all variants)

The Keithley Model 2231A family of products contains memory devices to hold firmware code that is executed by internal microprocessors to operate the product and memory to save setup information. The following sections describe how the data stored in the memory devices may be cleared or destroyed.

Description of memory devices and their use:

Eight kilobytes (8k byte) of EEPROM (non-volatile) used to hold firmware, calibration data, and customer setups. It is not directly alterable by users.

There is no battery backup and any memory.

Procedure for clearing memory content:

Note: If the Model 2231A starts and operates properly when powered on, it is very unlikely that the EEPROM was compromised.

To clear user setups, press and hold ESC + ENTER + 2.

If you have any further questions or comments, please feel free to contact my office at anytime.

Regards,



William Pelster
Director of Quality
